

FITZGERALD CONTRACTORS LIMITED

# Supply Chain Policy

The Thomas Vale Group Supply Chain Manager will ensure all the principles and procedures are carried out correctly. Each Division will agree and implement an activity schedule to monitor their progress.

The Supply Chain Manager will manage any issues that have not been resolved at Operational Level. This policy details our strategic business objectives which will provide confidence in respect of ethical practices and auditable measures for all Stakeholder groups (Clients, Fitzgerald, Supply Chain and Community Groups) alike.

Fitzgerald has an established Supply Chain which has consistently demonstrated consistent delivery and a collaborative ethos within competitive and Best Value projects with ethical and auditable frameworks.

- *Work in an ethical and trusting manner*
- *Provide a safe, healthy workplace*
- *Deliver a “right first time” customer solution through better planning, performance measurement and risk management*
- *Deliver to agreed programme quality and cost*
- *Reduce cost and eliminate waste through Continuous Improvement*
- *Jointly develop Innovative Delivery and Process Solutions*
- *Focus on cost certainty*
- *Protect the environment*
- *Promote employment opportunities to support the local economy*

## Minimum Delivery Expectations

	Partnered	Preferred	Vetted
Historically 'Good' Performance	√	√	√
Minimum KPI Score on Fitzgerald Supply Chain Assessment	8 > 10	7 > 10	6 > 10
Commitment to Partnering Charter	√	Not Applicable	
Minimum Score on Partnership Assessment (Max=4)	√		
100% Construction Skills Certification Scheme	√	Within 1 Year	Within 1 year
Commitment to Investors in People	√	Not Applicable	
Commitment to Joint Training Initiatives and Structured Training	√		
Commitment to 'Open Book' Accounting policies and procedures	√		
Tender returns	100%	80%	75%
Competitive Score	1 in 2	1 in 4	1 in 6
Commitment to Continuous Improvement	√	√	√
Commitment to Local Employment and Training	√	√	√
Commitment to Collaborative Working	√	√	N/A
Good Health & Safety Record, with Zero Accidents	√	√	√
Commitment to aligning to Environmental Expectations of Thomas Vale	√	√	√

To assist our Supply Chain Partners to deliver against these objective a Supply Chain Department Programme exists to benefit both the Supply Chain Partners and Fitzgerald Contractors.

Approved by N Coley  
Managing Director  
(August 2011)

