

Partnering Policy

It is our belief that for many years the Company has built up an excellent reputation for partnering with its Clients, sub-contractors and suppliers both formally and informally.

These relationships are the cornerstone to our business and an important part of our doing business.

The principles which we follow are:

- We do not submit spurious claims.
- We aim to complete projects on time. When there are reasons where this might not be the case we will keep the Client fully informed of the likely position and what action has been taken to minimise such delay
- The attitude of our staff and sub-contractors towards our Client is important and we aim to recognise and take into account our Client's requirements and priorities and will adopt a positive attitude at all times
- We undertake to keep the Client fully informed of the likely costs of all changes and variations made throughout a project
- Our staff, sub-contractors and suppliers are encouraged to suggest alternative details, specifications, methods and sequence of work when this can reduce costs without detracting from the quality of the work
- We will ensure that our workmanship is comparable to the best in the industry and this will not be compromised for short term gain
- Everybody that we come into contact with, in the course of doing business will be treated courteously and fairly
- Safety will never be compromised for commercial considerations
- In the event of errors by us, our sub-contractors or our suppliers, remedial action will be taken without delay
- Only bona-fide approved sub-contractors and suppliers will be used on our works and these will be treated fairly and paid promptly
- Staff will be chosen for their ability to integrate with others as part of a team and we will make every effort to maintain continuity

Approved by Nick Coley, Managing Director
April 2009

